



Create a memorable, satisfying experience for your customers every time with **Torex™ ABS-POS**.

The challenge

Whether your enterprise manages hundreds or thousands of outlets, it faces the challenge of offering customers consistent, high-quality service at every location. Customers visiting one of your pubs, restaurants or nightclubs immediately notice when the calibre of service falls short of expectations.

A special dinner or a relaxing drink with friends can turn a joyous occasion into an unpleasant memory when a guest encounters:

- A long wait for a seat or table
- An incorrect bill
- Inflexible payment options
- Slow service from wait staff, bartenders or other associates

One poor experience can make a lasting impression. How will your customers remember you?

Define customer experience with Torex ABS-POS

For over 20 years, industry leaders have trusted Torex ABS-POS to help them run their operations and point-of-service (POS) transactions more smoothly and effectively. With an intuitive, easy-to-use interface and touchscreens, the Torex-ABS-POS solution enables all of your associates to deliver fast, friendly and professional service no matter how many locations you run.

With Torex ABS-POS, you can offer your customers:

- Accurate bills for even the most complex orders
- The latest promotions and special offers
- A wide variety of menu options and combinations with clear pricing
- Clean and available seating and dining areas
- Quick and easy payments with debit and credit cards at the table

The solution

When you want an end-to-end solution that puts total control of your enterprise into your hands and greater efficiency at the fingertips of your service associates, choose Torex ABS-POS.

Centralised management of your data and operations

Our Enterprise Management System (EMS) lets you manage all your POS operations and data from corporate headquarters. It provides centralized control over prices, products, promotions, inventory and finances across your entire chain.

Data is distributed to each location's back-office system to provide managers with a complete view of their POS operations. The data is then automatically synchronised with POS tills and terminals, enabling staff to deliver fast and efficient service at the bar, tables or anywhere else on the floor.

Precision price control

Because prices change often, the EMS provides easy-to-use functions to manage the most dynamic component of your sales mix. It enables you to modify prices for individual products or across a band (range) with minimal effort.

The advanced POS solution for your service staff

Our POS solution features full support for “floating service” delivery, so your staff can continue orders when customers move from the bar to a table. Complex orders are simplified because your servers can manage them with precision at the item level, including various combinations of appetizers, entrées, side dishes and drinks.

Additionally, you can configure any POS to:

- Deliver special promotions and calculate discounts.
- Handle split bills, refunds and voids, as well as EFT and cash back.
- Accept local currencies for your international operations.

A complete back-office suite for location managers

With our back-office system, which runs on Microsoft® SQL Server® and the Windows® operating system, site managers enjoy rich functionality for overseeing their operations. In addition to receiving up-to-date information from the EMS, the system lets managers quickly synchronise POS terminals and handheld devices with new menu combinations, prices, products and promotions.

Comprehensive stock, table and kitchen management capabilities

With our inventory and purchasing management control, you can ensure you always stock the right amount of food and beverages at your sites. Table management capabilities include a colour-coded, graphical display that shows the layout of your pub or restaurant, and indicates which tables need cleaning, which are in use and order balances for each party.

The optional kitchen management module helps chefs and service staff to deliver food orders more efficiently and swiftly.

Powerful reporting capabilities

Torex ABS-POS provides a comprehensive view of all operations within a location. Managers can drill down into every transaction and service activity to:

- Track sales of dishes, drinks and promotional offers.
- Uncover suspicious sales and exceptions.
- Manage every employee’s cash, including “money belts” and receipts.
- Monitor refunds, voids and discounts.
- Review dynamic P&L statistics for daily sales and expenses.

Achieve results now

Torex ABS-POS can also produce benefits like these for hotels and restaurants:

- Increased sales
- Healthier margins
- Faster transactions
- Greater inventory control
- Better purchasing
- More efficient promotions
- Consistent gains in business performance

To learn more about Torex ABS-POS, please visit www.torex.com.

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About Torex

With more than 20 years experience, Torex is the leading European-based global provider of proven, best-in-class solutions that help over 7,000 customers provide a defining customer experience in the retail, petroleum and convenience, fast moving consumer goods, and leisure, food & beverage markets.

www.torex.com

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Torex™
Defining customer experience